

Marcus Shearer Drummer – Privacy Policy

This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

Topics:

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What data do we collect?

Marcus Shearer Drummer collects the following data:

- Personal identification information (Name, email address, phone number, etc.)
- Lesson and Tuition Information (Lesson Dates, Times, Any additional information voluntarily provided)
- Technical information (I.P Address, Browser Type)

How do we collect your data?

You directly provide Marcus Shearer Drummer with most of the data we collect. We collect data and process data when you:

- Book Tuition or make an enquiry on our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

Marcus Shearer Drummer may also receive your data indirectly from the following sources:

- Information verbally submitted during lessons or any other personal interaction in which data is disclosed and recorded for later use.

How will we use your data?

Marcus Shearer Drummer collects your data so that we can:

- Process your bookings and manage your details.
- Email you with special offers on other products and services we think you might like.
- Improve the functionality of the site for both internal company use and to provide you with a better experience

If you agree, Marcus Shearer Drummer will share your data with our partner companies so that they may offer you their products and services.

- We currently have no partner companies

When Marcus Shearer Drummer processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

How do we store your data?

Marcus Shearer Drummer securely stores your data in a Microsoft Data Centre.

Marcus Shearer Drummer will keep your data until you request, we remove it, or we no longer require it for tuition. When this occurs, we will delete your data by removing it from our database.

Marketing

Marcus Shearer Drummer would like to send you information about products and services of ours that we think you might like, as well as those of our partner companies.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Marcus Shearer Drummer from contacting you for marketing purposes or giving your data to other members of the Marcus Shearer Drummer Group.

What are your data protection rights?

Marcus Shearer Drummer would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Marcus Shearer Drummer for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that Marcus Shearer Drummer correct any information you believe is inaccurate. You also have the right to request Marcus Shearer Drummer to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Marcus Shearer Drummer erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Marcus Shearer Drummer restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Marcus Shearer Drummer’s processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Marcus Shearer Drummer transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us directly.

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit allaboutcookies.org.

How do we use cookies?

Marcus Shearer Drummer uses cookies in a range of ways to improve your experience on our website, including:

- Allowing you to use all features of our website, such as booking tuition.
- Understanding how you use our website

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** – Marcus Shearer Drummer uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- **Advertising** – Marcus Shearer Drummer uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Marcus Shearer Drummer sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The Marcus Shearer Drummer website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Marcus Shearer Drummer keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 06 April 2020.

How to contact us

If you have any questions about Marcus Shearer Drummer's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us through our website.

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Marcus Shearer Drummer has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.